

Midtown Dental

Seth C. Rumley, DDS, P.A.
James A. Whitehurst, DDS
202 W. Millbrook Rd.
Raleigh, NC 27609

Patient Financial Policy

Midtown Dental, the office of Doctors Rumley and Whitehurst, thanks you for selecting us to provide your dental care. Midtown Dental is committed to your treatment being acceptable to you and successful. We ask that you review your financial obligations to our office.

Payment is expected in full on the day treatment is performed. This includes any insurance co-pays and deductibles. We accept cash, check, money orders, Visa, MasterCard, Discover and Care Credit.

(There is a \$30 returned check fee)

Broken Appointment/No-Show Policy

If you are unable to keep your appointment, you must notify the office within 24 hours of your appointment time. There is a \$25 No-Show fee for cleaning and exam appointments that are not cancelled in advance of 24 hours of your appointment time. There is a \$50 No-Show fee for restorative appointments that are not cancelled in advance of 24 hours of your appointment time. **If you miss multiple appointments, you may be dismissed from the practice.**

As a service to our patients, our practice will submit your insurance claims for you. Our staff will prepare the necessary forms for your dental benefits. We will provide an estimate of your insurance benefits prior to treatment, but realize it is only an estimate. Our staff will gladly submit a pre-treatment estimate to your insurance company so that you will know what your benefits will be. However, we remind you that your specific policy is an agreement between you and your insurance company. Please keep in mind that you are responsible for your total obligation should your insurance benefits result in less coverage than anticipated.

I certify that I have read and acknowledge the above stated financial policy:

Signature of patient or other responsible party: _____

Date: _____